



Member notice

Please be advised we are making some changes to existing services. Soon you will no longer be able to instruct debit card payments to your loan account or request electronic funds transfers (EFT's) over the phone or by email. We will also be removing the facility to request Account Balances over the phone.

These facilities were introduced during the covid pandemic travel restrictions and with all travel restrictions lifted must now unfortunately be removed.

For any member who wishes to make payments to their loan account or instruct an EFT please see alternative options outlined below:

- Create a direct debit repayment to your loan account
- Process an internal transfer or over the counter at any of our 5 branches
- Transfer online using our new and improved online services and mobile app.

Our new and improved mobile app is the simplest and fastest way to transfer funds between your own Credit Union Plus accounts (shares, bill pay, and loan accounts) and also to transfer to external accounts too.

Register for
online banking



Download our
new app on
the Google
Play Store



Download
our new app
on the Apple
App Store



For further information or assistance, please ask any of our employees in any of our five branches.