

How can I help speed up my loan application and assessment to ensure a quick turnaround on my application?

1. **Ensure we have evidence of your ppsn on file** by emailing a copy of your payslip, revenue document, Medical card, European Health Insurance card etc to loans@creditunionplus.ie

Please note we cannot accept member's Green Public services card.

2. **Contact us on 046-9021395 to make a loan appointment for a suitable time** – please ensure you are free to take the call at the agreed appointment time.
3. **Be aware of all your current outstanding loan repayments** including Mortgage or Rent repayments, other loans, credit cards etc so that this can be recorded on your loan application.
4. **The quickest way to provide evidence of income for PAYE workers is to enable Account Information Services through Truelayer Ltd.** on your phone – a link will be sent directly from us to you to allow access to this. This gives access to the bank account where your salary is mandated.
5. **If you are required to provide further information or documents, please email them to loans@creditunionplus.ie in pdf format.** Pay particular attention to the dates requested by us to ensure the correct document is received! Ensure you quote your account number on all email correspondence!
6. **When we have a result on your application, our Credit Team will phone you,** if they can't reach you, they will send you a text! An appointment can then be made at a time that suits to call to branch to draw down your loan – please ensure you bring any additional documents requested – if any! Always ensure you bring your photo ID or Credit Union Plus membership book!